Acclimation letter

We want to provide as many tools as possible to ensure your pet, mammal, or bird check-in goes smoothly. Please feel free to provide your veterinarian with this temperature acclimation template or use their respective version. We use the below information to ensure the safest transport for your animal’s journey.

Note: An acclimation letter is only required when the outside temperatures are lower than 45°F at origin, connection, or destination cities.

Shipper’s name

Phone number

Air waybill #

Pet’s Name

Breed

Dog

Cat

Other

Pet’s Name

Breed

Dog

Cat

Other

Pet’s Name

Breed

Dog

Cat

Other

Pet’s Name

Breed

Dog

Cat

Other

American Airlines temperature policy

• We transport pets/animals when the temperatures at the origin, connection, and destination are between 45°F and 85°F.
• We will not transport pets/animals when the temperatures at the origin, connection, and destination are above 85°F.
• A letter of acclimation letter is needed when the temperatures are 44°F or below.
• We will not transport pets/animals when the temperatures at the origin, connection, and destination are below 20°F.

Information for your veterinarian to complete:

The animal(s) in this shipment is/are acclimated to temperatures below 45°F down to ________ °F.

Signature of veterinarian

Accreditation number

Date

Note: If a temperature range is listed on the “letter/statement”, American Airlines will adhere to the temperature range indicated by the veterinarian on the “letter/statement” of acclimation as long as it does not exceed the mandatory 20° F-85° F temperature range.

Why is a letter of acclimation required?

In accordance with U.S. government regulations, animals must not be subject to temperatures below 45°F (7.2° C) for longer than a 45-minute period during the transport of animals to and from aircraft to an animal holding area. We require this certificate for the safeguarding of the animal. Please be advised that all aircraft holds and animal holding areas are kept within the permitted parameters.